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- This is to confirm that the declaration has been carefully read, understood & made by me/us. Iam authorizing BSNL to debit my Account.
- I have understood that lam authorized to cancel/amend this mandate by appropriately communicating the cancellation/amendment request to BSNL.

To be printed on reverse side of 1st page

In	structions to fill Auto Debit Form and Terms and Conditions:	Date of receipt at
1.	UMRN is auto generated during mandate creation to be assigned by NPCI, hence please leave it Blank for New Mandate. Quoting existing UMRN is mandatory for amendment and cancellation of Mandate.	the Branch with Seal & Signature
2.	Date in DD/MM/YYYY format (i.e., Date of submitting the Mandate form)	
3.	Tick on the Box to select Type of Action to be initiated for the E - Mandate (Create / Modify / Cancel).	
4.	Sponsor Bank Code (i.e., BSNL Banker Code) is Pre-printed.	
5.	Utility Code of the Service Provider i.e., BSNL, is pre-printed.	
6.	Authorised Company's Name (i.e., BSNL) is Pre-printed.	
7.	To debit: Tick the type of account maintained by the customer with the bank to be debited.	
8.	Customer Bank Account No.: Give 15 digit account number maintained with bank to be debited.	
9.	Banks' Name: Name of the bank where the account to be debited is maintained.	
	IFSC: IFSC Code of bank branch (customers may refer to his/her cheque book/pass book for Alpha Numeric IFSC Code) MICR: MICR code of bank branch (customers may refer to his/her cheque book/pass book for Alpha Numeric MICR Code)	Authorized on with Date, Name, E. No.
	Maximum debitable amount: Maximum amount debitable is to be written in words.	of the official
13.	₹: Enter the maximum amount debitable in figures.	of the official
	Frequency: Please tick correct box for frequency of debit (Monthly/Bi-monthly/Yearly/As & when presented).	
	Debit Type: Tick appropriate box (Generally mandate will be for bill amount).	
16	Billing Account No.: Give billing Account Number (Printed on BSNL Bill)	
17.	Mobile No.: Mobile Number of the Customer to be entered (For sending SMS Alerts).	
18.	Being the Bill of: Tick appropriate box (Land Line/Broad Band/Mobile/Leased Circuits/Group Bill)	
19.	E-mail: e-mail of the customer shall be entered to facilitate sending e-mail confirmation (facility if available).	
20.	Period of Mandate: From Date and To Date or Until Cancelled to be mentioned by the customer.	
21.	Signature: Signature of the Bank Account Holder i.e., customer / the account holder concerned.	
22.	Name: Name of the Bank Account Holder/s to be given as per Bank records.	

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	. Mobile No.: Mobile Number of the Customer to be entered (For sending SMS Alerts).	
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	MICR: MICR code of bank branch(customers may refer to his/her cheque book/pass book for Alpha Numeric MICR Code)	Date, Name, E. No.		
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HYDERABAD TELECOM DISTRICT (HTD)

Information on e-MANDATE FOR NACH-ECS-AUTO DEBIT FOR PAYMENT OF TELEPHONE BILLS

For promoting the cashless/cardless payment transactions, Hyderabad Telecom District (HTD) is introducing a new hassle free, safe and secure <u>e-MANDATE AUTO DEBIT FORM</u> as per the guidelines of the National Payments Corporation of India (NPCI) and National Automatic Clearing House (NACH), for timely payment of Telephone Bill.

Salient features of the Scheme:

- 1. It is a simple, hassle free, cashless/cardless Telephone Bill payment option.
- 2. This option is open to all the new as well as the existing BSNL customers (Land-Line/Broad Band/FTTH/Post Paid Mobile/WLL) who have not yet opted for the ECS Auto Debit facility so far. (The existing ECS Customers will be automatically migrated to the new scheme and will be allotted with the UMRN.)
- 3. Customer needs to fill-up the <u>e-MANDATE AUTO DEBIT</u> Form (in Triplicate) and submit to CSC/AO (TR) of Area concerned, which will be sent to BSNL's Banker.
- 4. Each e-Mandate after process through the Bank, will be allotted a <u>Unique Mandate Reference Number (UMRN)</u> by NPCI.
- 5. Telephone Bill amount will be debited automatically on the Pay by Date from the Bank Account mentioned in the e-Mandate Form as per the Billing period option (Monthly/Bi-monthly/as & when presented etc..) of the Customer and credited to the AO (Cash) Account, BSNL for updation in the billing account of the customer and will get reflected in the next bill.

Advantages:

- 1. This scheme is entirely free of charge.
- 2. No cash/cheque/Draft and No debit/credit Card is required.
- 3. No hassles of standing in the long queues for Telephone Bill payment.
- 4. Customer need not go to Bank for Banker's signature for authentication of his/her Bank Account details etc. Customer simply need to submit the filled-in e-Mandate Form either in BSNL Office or directly to his/her Bank where the Account to be debited is maintained.
- 5. Bill amount will be debited automatically from the customer's Bank Account on the Pay by Date, hence there will not be any late payment surcharge or disconnection of services for non-payment.
- 6. The debited amount particulars will be intimated to the customer by his/her Banker, if his/her account is having SMS Alerts facility.
- 7. The Bank Account details of the customer will be used only for the purpose of effecting Telephone bill payment and will be kept confidential.
- 8. The customer will continue to receive the printed Telephone Bill as usual for his/her information. It will, however, contain a specific indication to the effect that the bill is covered under <u>e-MANDATE</u> FOR NACH-ECS-AUTO DEBIT.
- 9. In case of excess billing complaint received well before 10 days prior to Pay-By-Date, provisional bill will be issued by the Accounts Officer (TR) concerned to eligible customers and the revised amount will only be debited from the customer's Bank Account.
- 10. The customer can withdraw from the scheme at any time by submitting e-Mandate Form by selecting cancellation option.
- 11. Quoting of UMRN is mandatory for any amendment/cancellation of e-Mandate.

For <u>e-MANDATE FOR NACH-ECS-AUTO DEBIT FORMs</u> please contact our nearest CSC or Accounts Officer (TR) concerned.

For more details please feel free to contact : Jr.Accounts Officer : 040-23242939

Accounts Officer : 040-23395858

e-Mail-Id : htd.emandate@gmail.com

Please subscribe for "e-MANDATE FOR NACH-ECS-AUTO DEBIT" scheme to serve you better.